

# AI-powered Search



“Squirro has transformed the way I search within EasiShare. The new search within EasiShare powered by Squirro helps me to find the right information in all my data. It understands what I am looking for and delivers the most relevant result.”

## Overview

The digital transformation wave has swept across all organizations, and the pandemic accelerated it further. The surge in digital content poses challenges to productivity and data governance. Alongside the rise of Generative AI, organizations are now exploring AI-powered search to improve user experiences and productivity.

## Challenges

Employees spend excessive time sifting through digital files, relying on file names for search. This inefficient process hampers value generation. Vague or outdated titles further complicate the task, forcing people to open each document individually.



Organisations extensive knowledge base, amassed from the abundance of unstructured and siloed data stored across diverse repositories, presents both opportunities and complexities. Achieving enterprise-grade Generative AI-readiness remains a formidable challenge, requiring a unified user interface, meticulous data classification and governance.

## The Solution

### 1 Advanced Cognitive Search

**Multiple document repositories**

**Search results limit by the users' access permissions**

**2 Quick Access to Relevant Content**

Information, Communication, & Reporting

Principle 18: Leverages Information and Technology

Principle 19: Communicates Risk Information

## AI-powered Search

EasiShare and Squirro integration provides an unparalleled integrated experience for users to enjoy the benefits of fast and accurate information retrieval, while connecting to multiple document repositories for the vast knowledge base. Users can perform semantic in-document search, and view the matching content within the documents before opening it for editing.

The Squirro Insight Engine platform provides Cognitive Search functionalities which paired with Generative AI is the state-of-the-art of enterprise search technology. Leveraging AI, Machine Learning (ML) and Natural Language Processing (NLP), it understands the search intent of the user and returns the most relevant search results.

## SquirroGPT

Leverage on ChatGPT (or any other Large Language Model available in your chosen IT environment) and engage with your data in a conversational chat. SquirroGPT is secure, honours your access rights and provides you with the evidence from within your data from where the answer originates.

Comprehensive controls in EasiShare allows organisations to govern user activities with granular permissions to limit the search, access and sharing of sensitive files.

## Key Benefits



### Speed

Up to 90% search time reduction



### Efficiency

Boost productivity and reduce operational cost



### Accuracy

Cognitive search based on the user intent and context



### Effectiveness

Improve knowledge management and encourage collaboration



### Governance

Better manage and segment mission critical content & files



### Insights

Smart interactive chat enables richer user experiences

EasiShare X Squirro integration: The future of digital transformation enabling secure enterprise-ready setup, improved user experiences and smarter decision making.

# inspiretech

[www.inspire-tech.com](http://www.inspire-tech.com)

Established in 2000 in Singapore, Inspire-Tech has grown from a humble start-up into a future-driven and internationally expanding organisation which provides easy-to-use and secure software products and services.

Since its establishment, Inspire-Tech has helped more than 500 organisations to boost their workforce efficiency and productivity, and empower their employees to do more, sustainably.

# squirro

[www.squirro.com](http://www.squirro.com)

Squirro is an Augmented Intelligence software provider focusing on text analytics, search, machine learning and generative AI. The Squirro Insight Engine platform provides various solutions, from enterprise search to data analysis and the interpretation of unstructured data.

Squirro is an international company headquartered in Zurich but with a global presence in Singapore, London and New York City. Squirro has been recognized as a Visionary in the 2021 and 2022 Gartner Magic Quadrant for Insight Engines.