

Secure • Manage • Govern

General

Q: How to download EasiShare docker images

A: Controlled download. It requires authentication to download Docker image.

Q: What's the pre-requisite of running EasiShare Linux?

A: Linux OS + Docker + Docker Compose

Q: How are the containers backup?

A: Only configuration folders and MSSQL will need to be backup. There are few tools; Docker snapshot, RSync etc.

Q: When will desktop and mobile app be released?

A: This will follow the v13 product release timeline.

Q: Will there be a Linux desktop app?

A: Universal app for all desktop to release by end of 2024. All desktop app are cross compatible with Windows and Linux.

Functionalities

Q: Is there feature parity between V13 Windows and Linux?

A: No difference in functionalities, it is the same for v13 between Windows and Linux.

Q: Will all the integration modules work in Linux? Like AV, Singpass, etc.

A: All integration except AD will work.

Q: Is there a multi-tenant edition on Linux?

A: Q3 2024 release of multi-tenant release. Same functionality as Windows.

Q: Is there a CES (Configure EasiShare)?

A: There is no CES in Linux. It will script based configuration on YAML file.

Architecture

Q: Is there Standard and Enterprise architecture in Linux edition?

A: Yes, it supports.

Q: Is there difference in diagram of Standard and Enterprise architecture?

A: Same diagram as Windows but with Docker components at each server.



Linux

Q: Will it work on both physical and VM environments?

A: Yes, it will work both Physical and VM, but it requires virtualization support.

Q: Will the server sizing be similar as in Windows version?

A: You can use the same Server sizing as Windows.

Q: How is HA supported on Linux?

A: We can support HA (similar to how our Windows version works), but will be need to prepare YAML file for it.

Technical

Q: Does it work on any Docker container platform?

A: Any version of Docker 20.04+ but on Intel only. Cannot run on ARM at the moment. We do not depend on Linux OS, it could be Ubuntu (we recommend this), RedHat, CentOS, SuSe, Oracle. Currently does not run on Windows OS with Docker container.

Q: How does auto update on EasiShare Linux works?

A: Update follows the Docker process. Simpler than Auto Updater on Windows.

Q: Can it be hosted on commercial clouds? What is the pre-requisite?

A: We support any commercial cloud with Docker. YAML file is tied to Docker environment. Need to have the configuration file to run.

Q: Is there NFS protocol to connect to?

A: NFS connector will be available in upcoming releases.

Q: Does it work connecting to a local drive in Linux?

A: Currently does not support CIFS and local drive, will be released in future updates. Uses MinIO for drive storage in the POC VM.

Q: Does it support MYSQL or PostgreSQL as a DB?

A: Not supported in the current release. We only support MS SQL Server on Linux for this release.

Q: Can authentication be done with LDAP instead of AD?

A: Supports OpenID/SAML like AAD, Singpass, OKTA but not AD or LDAP. Alternatively, use EasiShare native authentication.